

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S):	S. Renee Starnes, et al.
APPLICATION NO:	10/714,496
FILING DATE:	November 14, 2003
TITLE:	Variable Compensation Tool and System for Customer Service Agents
EXAMINER:	Boveja, Namrata
GROUP ART UNIT:	3622
ATTY. DKT. NO.:	16319-07385

MAIL STOP AMENDMENT
COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450

AMENDMENT B

This amendment is in response to the final Official Action mailed February 13, 2006 that set a shortened statutory period for response that expires on May 13, 2006.

Amendments to the claims begin on page 2.

Remarks begin on page 10.